

**Critical Information Summary – Preset Plans
Pulse Telecom PTY, LTD – Effective May 15,
2013**

Information about the service:

Pulse Telecom is pleased to provide a summary of its **Preset Plan (the “Plan”)** as explained herein.

If you sign up for the Plan, you will be able to call the destination you select at a reduced premium rate. The Plan destinations are as follows:

Plan Destination	Landline, Mobile or Both	Per Minute “Plan Rate”	Number of Plan Minutes	Per Invoice Amount	Overage Rate
Bangladesh	Both	\$0.029	300	\$8.69	\$0.059
Bosnia	Landline Only	\$0.119	100	\$11.90	\$0.149
Egypt	Both	\$0.069	200	\$13.80	\$0.089
Fiji Islands	Landline Only	\$0.149	200	\$29.80	\$0.189
India	Both	\$0.019	300	\$5.69	\$0.039
Iraq	Mobile Only	\$0.139	200	\$27.80	\$0.189
Jordan	Landline Only	\$0.079	200	\$15.80	\$0.109
Lebanon	Landline Only	\$0.069	200	\$13.80	\$0.0990
Lebanon	Mobile Only	\$0.149	200	\$29.80	\$0.1890
Syria	Landline Only	\$0.085	200	\$17.00	\$0.1190
Syria	Mobile Only	\$0.139	200	\$29.80	\$0.1790

How it Works:

You can call the Destination you selected and enjoy the “Plan Rate” identified in the above chart up to the “Plan Minutes” associated with that destination. When you exceed the “Plan Minutes”, you will be charged the applicable “Overage Rate” for each additional minute over the “Plan Minutes”. You can sign up multiple Plans, with each Plan incurring its respective “Per Invoice Amount”.

The Plan is not part of any bundling arrangement. You are not obligated to take any specific physical item from Pulse Telecom to take advantage of the Plan. There is no minimum term and no termination fee associated with the Plan.

What's excluded?

All other calls placed with Pulse Telecom's service that are not part of the Plan will be charged a per minute rate as identified on Pulse's website at <http://www.pulsetele.com.au/main/rates.aspx>.

Information about pricing

If in a particular billing period you have no calls to the Plan Destination, you will not be charged the Amount identified in the chart. However, if you have usage of even one minute under the Plan, the full Amount identified in the chart will be charged. Also, other than the first month where you might have a partial month of usage, the Per Invoice Amount charged is not prorated. In other words, it is charged in full once the Plan Destination is called.

It is difficult to calculate the Minimum and Maximum Per Invoice Charge for using the Plan. At a minimum, where there is a call placed pursuant to the Plan, the associated "Per Invoice Amount" will be charged to you. There will also be applicable taxes charged and a Bill Processing Charge. The Bill Processing Charge is \$0.99 and is a charge associated with sending your bill. It can be avoided by electing Electronic Billing in your My Account Page.

Also, your first bill could have charges for a partial billing cycle until your next billing period begins.

There is no Early Termination Fee or any charge for not using Pulse Telecom's Service and/or the Plan. You can cancel Pulse's Service and/or the Plan at any time.

Other information

You can check your bills online at:

<http://www.pulsetele.com.au/login.aspx?ReturnUrl=%2fmyAccount2faccountOverview.aspx>

If you have any questions feel free to call us at 02-8003-6195.

If you have any complaints, please visit our Complaints Handling Policy at <https://resources.pulsetele.com.au/legal/PLAU%20Complaint%20Handling%20Policy.pdf> or contact the Telecommunications Industry Ombudsman at <http://www.tio.com.au/>